

Privacy and Cookie Statement HSEQ Direct powered by HSElife World B.V.

This privacy and cookie statement describes the personal data collected and processed by HSEQ Direct when you use our services and/or when you visit our website [hseqdirect.com].

For example, you may share personal information with us when you register a user account to follow online training courses through our HSElife Learning and Registration System (LARS).

Who is responsible for the processing of your personal data?

This depends on the way in which you use our services. If your employer is a member of HSEQ Direct and you use the services of HSEQ Direct through your employer, your employer is responsible for the processing of your personal data. When you use the services of HSEQ Direct as a ZZP, participate in our XRL Academy, visit our website or if you have indicated that you wish to receive our newsletter, we are responsible for the processing of your personal data.

What personal data do we process?

We ask you to share certain personal details in order to be able to provide you with the services you request from us. This is the case, for example, when you create a user account, attend our online training courses, participate in our XRL Academy or interact with our website.

These personal details include your:

- Contact details: first and last name, telephone number and e-mail address;
- Login and account information: password, IP address and preferred language;
- Country, date of birth, Vantage number, position, training courses and results obtained and questions, requests, and complaints;
- Payment or credit card details.

When you visit our website, information is automatically collected and shared with us. You can find more information about this in the Cookies section of this privacy statement.

What do we use personal data for?

We use the personal data we collect from you as follows:

- To provide our services to you:

When you register a user account for LARS or participate in the XRL Academy, we will use your personal data to give you access to our online training courses, and we will keep track of the results you have achieved in order to issue you with a certificate. In addition, when you participate in our XRL Academy, we will send you monthly training questions by e-mail so that you can keep your knowledge of HSE up to date. We will also use the contact details provided by you to answer any questions you may have.

- To inform you about our (new) services and events:

We ask you for permission to send you our newsletter and to keep you informed about new services and events. If you no longer wish to receive these messages, you can unsubscribe by means of the unsubscribe link to the newsletter. The subscriber base of the newsletter is not provided to third parties.

- To improve and maintain our service and website:

We may use the information about your use of our services and website to improve your user experience and to help us identify technical and maintenance issues and manage our website.

- For general research and analytical purposes

We use information about how our visitors use our website and services to better understand customer behaviour and preferences.

We share your personal data with:

- Our service providers who process personal data on our behalf, for example for the management and maintenance of our website and online training, the sending of newsletters, research and analysis, management and promotion of HSEQ Direct and HSE;
- To send our newsletter, we use Mailchimp and transfer your personal data to Mailchimp. Mailchimp is located in the United States. Mailchimp is certified for the EU-US Privacy Shield, which allows personal data to be exchanged securely with it.

- Your employer when you use our services and online training through your employer;
- Other third parties in so far as this is necessary in order to (i) comply with any governmental request, court order or applicable law; and (ii) prevent any misuse, fraud or infringement of our Terms of Use.

How long do we store your personal data?

We will retain your personal data for as long as necessary to fulfil the purposes for which we process the personal data unless otherwise required by law.

Your rights with regard to your personal data

You have the right to ask for: (i) access to your personal data; (ii) an electronic copy of your personal data; (iii) correction of your personal data if it is incomplete or inaccurate and/or (iv) deletion or restriction of the processing of your personal data under certain conditions as provided for by applicable law. If we have obtained your consent for the processing of your personal data, you have the right to withdraw your consent at any time. If we are not responsible for the processing of your personal data, we will immediately forward your requests to the relevant data controller who will process your requests. You can submit a complaint about the handling of your personal data on the website of the Authority for Personal Data. If you would like to request a copy of your personal data or exercise any of your other rights, please contact us by e-mail.

Security

We have put in place appropriate technical and organizational security measures to protect your personal data against loss or misuse.

Cookies

When you use our website, we collect and store information, which may contain personal data, from your browser. We collect this information by means of cookies. These cookies may contain the following information about you: IP address, choice of language and information about your interaction with our website. These cookies allow us to track the use of the website and gain insight into your preferences. This enables us to deliver our services and improve our website.

We use the following types of cookies on our website:

Functional cookies: these cookies are necessary for the basic functionality of the website. These cookies ensure that it is possible to log in, fill in forms safely and make payments.

Analytical cookies: using these cookies, we collect aggregated data about the use of our website in order to improve the functionalities of our website. These cookies also make it possible to remember the website preferences you have selected.

Third parties such as Wistia, Wordpress and Clicky may also collect information through our website by means of cookies. These third parties collect this information directly from your internet browser and the processing of this data is subject to their own privacy policy. More information can be found here: <https://clicky.com/help/faq/features/cookies>, <https://codex.wordpress.org/Cookies> and <https://wistia.com/privacy>.

In many cases, Internet browsers provide additional tools to help you determine when your device collects or shares certain types of data. If you disable cookies, you may not be able to access certain features of our website and the website may not function properly.

Questions

If you have any questions about our handling of your personal data, please contact us at: service@hseqdirect.com